

THE WAY AHEAD FOR COUNCIL SERVICES: TASK GROUP

Wednesday, 22nd February, 2012

7.00 pm

AGENDA

- 1. APOLOGIES FOR ABSENCE
- 2. DISCLOSURES OF INTERESTS
- 3. MINUTES

The notes of the meeting held on 7 February to be submitted and signed.

4. REPORT BACK FROM OTHER LOCAL AUTHORITIES

The Task Group is asked to highlight areas of interest and draw any conclusions from the responses received from other local authorities to the Task Group's questionnaire.

5. THE VIEWS OF THE COMMUNITY

The Task Group is asked to highlight areas of interest and draw any conclusions from the 2010 Budget Consultation which was sent to the Citizens Panel and residents who completed the online survey.

6. POLITICAL ACCOUNTABILITY IN SERVICE DELIVERY MODELS

This item asks how Members see their governance role in different service delivery methods.

Members are asked to consider their experiences of the governance under current service delivery arrangements for the in-house services, shared services and outsourced services.

- What works well and should be maintained?
- For example, what is the Task Group's view on the Shared Services Joint Committee and the monitoring of SLM? What could work better and how?
- What structures would Members prefer to see in place to give greater democratic accountability (including both strategic influence and the ability to intervene when there are problems)?

The Task Group should then consider how they would like the democratic accountability to operate in the future in the following service delivery models:

- In-house
- Shared Services
- Outsourcing

7. REVIEW OF PORTFOLIO HOLDER POLICY STATEMENT

The Task Group was asked in the original scrutiny proposal to review this document and add any questions or issues it wishes to see addressed.

The aim is to write a statement of response to the statement for inclusion in the final report.

8. DATE OF NEXT MEETING

Monday 27 February 2012 7pm